

## The five E's of programming –

- 1. Event type
  - What type of event will you host?
  - Size of the venue
  - Cost

• Throughout the year think about different audiences, different events, and introduce a balance of diverse programs

2. Engage Your Audience

• Think about your favorite place? What comes to mind?

• What things make you keep going back?

• Engage your audience before the event

(flyers, emails, Facebook, word of-mouth)

• How do you connect with them to ensure they will come to your event?

• How will you capture the attention of your audience?

- Have a specific start time
- Have a process (stay consistent in your messages, welcome people, introduce your committee)
- Have an end point
- 3. Expectations
  - Set expectations at each stage of event planning—Set, Meet and even exceed the expectations of your audience
  - Create a vision
  - Provide accurate information about the event
- 4. Environment
  - Produce quality in your room transformation (recreate a comedy club in the coffeehouse, recreate concert hall in the university auditorium)

• What look and feel do you want to create in the room?

- After the thought, make it happen!!
- Research the environment you want
- 5. Make the event an Experience
  - Energy is individual to each person...so have to create a lasting effect from all angles
  - Create memories for your audience
  - Create memories for your audience

## Program Planning

## Program Planning Checklist

Before the program...

- Formulate ideas, set goals; identify a location
- Get input from group members; appoint a committee
- Set the date and time
- Budget the cost of the program; investigate and secure funding for the event
- Plan timeline of program details
- Make arrangements for accommodating the needs of presenter(s) food, lodging, etc.
- Make arrangements for equipment audiovisual needs, etc.
- Plan publicity schedule
- Confirm all plans one to two weeks prior to major event; one to two days prior to smaller event

During the program...

- Arrive early, set up room, test equipment, and finalize details
- Make certain room is well lighted, well ventilated, and temperature controlled
- Greet presenter(s) and special guests
- Introduce presenter(s)
- Make participants feel welcome and comfortable

After the program...

- Verbally thank the presenter(s) and audience
- Return equipment
- Pay bills
- Remove publicity
- Evaluate the program
- Send thank you note(s) to presenter(s)
- Thank committee members verbally or with thank you note.
- Consider follow-up programs based on evaluation
- Congratulate yourself on a job well done!

Adapted from the University of Kansas http://www.silc.ku.edu/leaderbits/program\_planning.pdf and from Wartburg College http://www.wartburg.edu/orgs/leadership/5Ehandout.pdf